Visitor and Guest
Code of Conduct

This is a national museum hosted within an internationally significant heritage asset. We ask that all those who are visiting the ship or who are guests and hosts at functions or events adhere to the following guidelines:

We house a national collection. Visitors are asked not to touch the collection's artefacts. However, we do encourage you to touch and engage with the Ship's many interactive displays and props.

We welcome children of all ages 0 to 100. But we ask that all children under the age of 12 are accompanied by an individual who is 18 years of age or older.

Pets are not permitted on the Ship. Assistance dogs are permitted on presentation of official certification at the Front Desk on arrival.

We ask you to refrain from shouting and disruptive behaviour. Individuals behaving with offensive, abusive, threatening language or similar behaviour towards any other visitors, guests or our staff will be asked to leave the premises.

Our staff have a right to work without threat and we have a zero tolerance of anyone being threatening to them. Anyone suspected of being intoxicated or under the influence of drugs will be asked to leave.

Strollers and buggies are allowed on the Gun, Weather and Mess decks only. They must be collapsed and, like their resident infants and toddlers, carried between decks. Carrying a stroller or buggy between decks with a child in it is not permitted and we will not accept any liability if you do this and there is an accident.

The Ship is smoke free (including e-cigarettes). You may not smoke, vape or use e-cigarettes on the Ship, gangway, emergency ramps or immediate vicinity of the Ship by the quayside.

Please do take photographs, though you may only do so for your own personal use. Be respectful of other visitors and our staff while using your camera. If you use social media, we are happy, and give consent, for you to share images of life on the Ship so, but please tag your posts with hashtags:

- Facebook - HMSUnicorn;
- Twitter - @hmsunicornship;
- Instagram - @hms.unicorn

If you wish to eat or drink, please act responsibly. Do not place any food or drink on any museum surfaces except tables provided at functions. If you do drop food, please pick it up. If you spill a drink, please tell a member of staff so it can be cleaned up – bear in mind the wood you are walking on is 200 years old and is also part of our collection!

Visitors are not permitted to engage in the following activities: leafleting, protests, rallies, third-party sales, or any activity that has the effect, intent, or propensity to draw attention.

The following items are not permitted on the Ship at any time:

- Bicycles, scooters, tricycles, skateboards, roller/in-line skates;
- Alcohol, except at an approved function;
- Weapons of any kind, and any other item deemed dangerous by the Museum; and
- Any other items banned by UK or Scottish law.